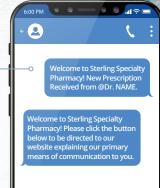


Getting MOTPOLY XR from Sterling Specialty Pharmacy

Your healthcare provider has prescribed MOTPOLY XR. You may qualify for the 1st Month Free.*

What to Expect

- You will receive a TEXT message from **Sterling** from **83531** within one business day with additional information
 - To ensure your privacy, you will be asked to ∘
 enter your date of birth to view the secure message
 - You may also receive a phone call from Sterling from (888) 618-4126
- After the initial contact, **Sterling** will continue communication with you through secure text messaging that will include a link to their secure website
- Following verification, your medication will be shipped within 2-3 days at no additional cost



If you have any questions about your prescription, please contact **Sterling** directly. You can reach us by phone or email:

Phone: (888) 618-4126 | Email: support@sterlingspecialtyrx.com







1312 Northland Drive, Suite 500, Mendota Heights, MN 55120 sterlingspecialtyrx.com | support@sterlingspecialtyrx.com Ph. 888.618.4126 | Fax: 866.588.0371

Frequently Asked Questions (FAQs):

Ouestion



I believe my doctor submitted my prescription, but I either haven't been contacted by Sterling or I missed the message. What do I do?

Answer: You can call **Sterling Specialty Pharmacy at (888) 618-4126**Mon – Fri from 7:30 AM-5:30 PM CT. If they have no record of your prescription, they will advise you to contact your doctor directly.

Question



I would prefer to get my prescription from my local pharmacy. Can I do that?

Answer: The "1st Month Free" program for MOTPOLY XR is only available through **Sterling Specialty Pharmacy**. However, you are under no obligation to get refills through **Sterling** and they will be happy to transfer your prescription to the pharmacy of your choice.

Question



Will future prescriptions for MOTPOLY XR be covered by my insurance?

Answer: **Sterling Specialty Pharmacy** can conduct an insurance benefits investigation to determine your coverage and any out of pocket expenses for which you may be responsible. **Sterling Pharmacy** will provide you with all the necessary details when your prescription is due for a refill.

TERMS & CONDITIONS

By using the MOTPOLY XR Free Trial Offer ("Offer"), you attest that you meet the eligibility criteria, agree to, and will comply with the terms and conditions described below: The Offer may be available for all eligible Commercial, Medicaid, Medicare, or Cash-Paying Patients. You may be eligible to pay as little as \$0 for your first 30-day supply of MOTPOLY XR. The Offer is available only for patients who meet the following criteria: (1) the patient (or the patient's legal representative on behalf of the patient, as applicable) must be at least 18 years of age to use the Offer, (2) the patient must be a resident of the United States or Puerto Rico, and (3) the patient must have a valid MOTPOLY XR prescription written within the last 30 days. The Offer is only available for patients who have not previously been prescribed MOTPOLY XR. Eligible patients may receive a single free 30-day supply of MOTPOLY XR either (1) if a claim has been submitted and their plan has not made a benefit determination within 24 hours or (2) if within 24 hours of submission, their plan has denied coverage, and an appeal is still pending. Patient is responsible for applicable taxes, if any. A patient is not eligible for the Offer if their plan provides coverage within 24 hours of submission of the initial claim, and the patient's financial responsibility will be dictated by the terms of their plan. Commercially insured patients who are not eligible for the Offer may be separately eligible for the Motpoly XR Savings Card, or other offers as may be available from time to time, in accordance with the terms and conditions of those programs. This Offer cannot be combined or utilized with any other program, discount, discount card, cash discount card, coupon, incentive, or similar offer involving Motpoly XR, including, but not limited to, a program offered by a third-party payer pharmacy benefit manager, or an agent of either, that adjusts patient cost-sharing obligations, through arrangements that may be referred to as "accumulator" or "maximizer" programs. The Offer is limited to one per patient and is not transferable. No substitutions permitted. Patients, pharmacists, and prescribers cannot seek reimbursement for the Offer from health insurance or any third party, including state- or federally funded programs. Patients may not count the Offer as an expense incurred for purposes of determining out-of-pocket costs for any plan, including true out-of-pocket costs (TrOOP), or for purposes of calculating the out-of-pocket threshold for Medicare Part D plans. Aucta Pharmaceuticals, Inc. reserves the right to rescind, revoke, or amend this offer at any time without notice. This Offer voucher may not be sold, purchased, traded, or counterfeited. Reproductions of this voucher are void. This offer is not conditioned on any past, present, or future purchases, including refills. The Offer is not insurance. This Offer is only available at Sterling Specialty Pharmacy. Nevertheless, MOTPOLY XR is available at other pharmacies, Patient is not obligated to use Sterling Specialty Pharmacy, and will be assisted in transferring the prescription to a pharmacy of their choice at any time, upon request. If you have any questions regarding this offer, please call 1-888-618-4126.